

NORTH CAROLINA COMMUNITY COLLEGE

# Customized

# Training

*A State Funded Training Program*



The Customized Training Program provides education, training and support services for new, expanding and existing business and industry in North Carolina through our network of 58 community colleges, serving all 100 counties of the state.



**Alesia Burris**

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NC Works Customized Training  
Business Services Account Manager





## What you get:

- 12 trainings in the core areas of Quality, Technical Skills, Leadership and Safety
- One annual all-employee training
- 4-9 electives that you choose
- Up to 4 additional trainings identified by the company receiving training

**Project duration:** 18 - 36 months



## Training schedule:

1. The project launches with the first annual all-employee training. An additional all-employee training will occur in the next fiscal year, which begins July 1.
2. One training per month, minimum.

**Delivery:** Virtual, face-to-face, on-site or on-campus.



## Your Requirements:

1. Open an active project with Alesia Burris PRIOR to the start of the first training.
2. Conduct one annual all-employee training and at least one training for 6 or more people per class month.
3. Coordinate with Alesia Burris prior to each training to secure funds.

*Navigate Forward*

## Core Course List:

CPR/FA/AED/BBP  
 Emergency Response  
 Mistake Proofing  
 Communication Skills  
 Team Development  
 Basic Supervision  
 Time Management  
 Implementing 5S  
 HazMat/HazCom/HazWoper  
 Ergonomics  
 Forklift: Aerial Lift/Hoist/Crane  
 NFPA 70E  
 OSHA 10

## Annual All-Employee Training

*(choose one per year)*

Fire Extinguisher Training  
 Active Threat Awareness  
 HazCom  
 Harassment/Diversity/  
 Inclusion Awareness  
 Dealing with Anxiety

## Elective Course List (select 4-9)

### Leadership

Coaching  
 Conflict Resolution  
 Critical Thinking  
 Effective Leadership  
 Entry Mgmt. Skills  
 Independent Thinking  
 Transitioning from Peer to Boss

### Safety:

Confined Space  
 PPE  
 RCRA/DOT  
 Incidental Spill Training  
 LOTO

### Quality:

Implementing Kaizan  
 Introduction to Lean  
 Manufacturing  
 ISO/IATF  
 Problem Solving Methodology  
 Mistake Proofing  
 PFMEA VDA  
 Process Improvement/Flow  
 Strategic Thinking/Decision  
 Making  
 Standard Operation  
 Procedures

### Technical:

AutoDesk Fusion 360  
 Blueprint Reading  
 Chemical Handling  
 CNC  
 Electronics  
 Injection/Blow Molding  
 Inventory Control  
 Manufacturing Quality Control  
 Basic Math: Reading a Tape  
 Measure, Conversions,  
 Cycle Counting  
 Mechatronics  
 Reading Technical Documents,  
 Order Forms, Understanding  
 Details  
 Robotics  
 SolidWorks